



RETURN AUTHORIZATION REQUEST

- RETURN AND REPAIR
- RETURN AND REFUND (NO KICKSTARTER)
- CANCEL ORDER AND REFUND (NO KICKSTARTER)

ORDER DATE	ORDER NUMBER

WHAT YOU ORDERED					
QTY	PRODUCT CODE	DESCRIPTION	REFUND <small>(please tick)</small>	REASON CODE	REASONS FOR RETURN
					1. Looks different to image on site 2. Arrived too late 3. Poor quality/faulty 4. Doesn't fit properly 5. Incorrect item received 6. Parcel damaged on arrival

REPAIR SOMETHING FOR FREE

Items can be returned for free in their original condition for repair.
If you are eligible for free shipment you will receive instructions for pick up delivery.

SHIPPING ADDRESSES - CHOOSE WHERE TO SHIP

USA

Raviero USA LLC
11835 E.Smith ave
Santa Fe Springs, CA 90670
TEL: +1 (562) 926-0509
FAX: +1 (562) 926-0567

EUROPE

RAVIERO UK LTD
Unit 1& 2, Renwick Industrial Estate
Renwick Road,
Barking
Essex. IG11 OSD
TEL: +44 (0) 208 984 0425
FAX:+44 (0) 208 595 4843

FAR EAST ASIA

Raviero China Co., Limited
橋宇國際運有限公司
Address: Room 2105, 21/F., Office Tower, Langham Place,
8 Argyle Street, Mongkok, Hong Kong
地址: 香港旺角亞皆 老街8號朗豪坊辦公 大樓21樓2105室
TEL: 00852 5223 9898

HOW TO RETURN TO US

- 1** Print and complete this form
- 2** Reply to our email attaching this form
- 3** We will send you the return authorization, print it and put it inside your parcel
- 4** Print and attach your shipping label outside your parcel
- 5** Send it with your chosen return service